THALES

Building a future we can all trust

Healthcare Organization in Netherlands protects Office 365 with SafeNet Trusted Access

As part of its digital transformation, a healthcare organization based in the Netherlands selected SafeNet Trusted Access (STA) to protect access to Microsoft Office 365 applications as well as their Citrix digital workplace. Thanks to STA, they were able to optimize costs, achieve best in class security and protect multiple environments – all while offering their users a convenient and easy login experience.

Background

This non-profit organization based in Netherland specializes in healthcare home services. The company employs thousands of people working remotely in clients' homes or in dedicated medical centers and rest houses.

Employees are nurses, therapists, healthcare professionals and domestic services professionals. Employees need to quickly and securely access the company's internal resources in order to view client information, report their activity or consult on clients' health situation.

As part of their cloud transformation, the healthcare services company relies on a Managed Services Provider (MSP) to set up and run its new IT environment, which includes a digital workplace based on Citrix technology and Microsoft Office 365.

Customer Needs

Concerned about the risk of data breaches, the organization's IT team wanted a solution to secure the access of employees to their digital workplace and Office 365 applications.

They faced the following challenges:

- Employees need to access to these resources from multiple devices, including tablets, computers, laptops, smartphones, and legacy mobile phones.
- The computer environment is heterogeneous with a mix of windows 10 and older OS endpoints.
- A significant part of employees (more than 20%) is not equipped with mobile phones.

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The Solution

Thales recommended using SafeNet Trusted Access, its integrated authentication and access management service.

STA offers the choice of multiple types of authentication tokens which are suited to various end points and use cases. In addition, it integrates with hundreds of IT solutions including Citrix Digital workplace and Microsoft O365.

Benefits for the organization

Reduce phishing attacks, ransomware and credential theft thanks to broadest range of authentication options.

Employees use the authentication method that suits their online environment:

- Those with smart phones can authenticate with Thales's OTP push solution which supports push notifications, OTP authentication and native biometric authentication such as fingerprint.
- Employees with legacy mobile phones authenticate using SMS OTP.
- Other employees use the SafeNet OTP 110 hardware token. This OATH certified token provides OTP for MFA and can be easily carried around by end users.

Implement the service quickly and efficiently

The Managed Service Provider was able to integrate SafeNet Trusted Access to Microsoft Azure AD and Citrix Digital workspace and set the service within hours.

Employees equipped with smart phones could self-activate the SafeNet MobilePASS+ application remotely within minutes.

Gain Operational Efficiencies

STA is a SaaS solution so the healthcare organization achieved significant savings on on-premises infrastructure, maintenance, patching and support.

STA fully automated token management and reporting features ensure better productivity for the MSP in charge of service maintenance and helpdesk calls.

A scalable platform to secure cloud transformation

STA's very flexible policy and federation capabilities allow MSP to add new applications within minutes, and supports the organization's ability to expand MFA to all new cloud applications, as it progresses with broader cloud adoption.

About SafeNet Access Management and Authentication Solutions

Thales's industry-leading Access Management and Authentication solutions let enterprises centrally manage and secure access to enterprise IT, web and cloud-based applications. Utilizing policy based SSO and universal authentication methods, enterprises can effectively prevent breaches, migrate to the cloud securely and simplify regulatory compliance

About Thales

The people you rely on to protect your privacy rely on Thales to protect their data. When it comes to data security, organizations are faced with an increasing number of decisive moments. Whether the moment is building an encryption strategy, moving to the cloud, or meeting compliance mandates, you can rely on Thales to secure your digital transformation.

Decisive technology for decisive moments.

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